

# Fixed electricity pricing effective January 18, 2022

## Frequently Asked Questions

### What is this about?

To support Ontarians staying home during the evolving COVID-19 situation, the Ontario government is taking steps to hold the price of electricity at 8.2 ¢/kWh, 24 hours a day, every day. This fixed price applies to electricity used from 12:01 a.m. on Tuesday, January 18, 2022, until the end of the day on February 7, 2022, when regular Time-of-Use (TOU) and Tiered prices will be back in effect.

The fixed 8.2 ¢/kWh price is equal to the off-peak price set by the Ontario Energy Board (OEB) for November 1, 2021.

### Which customers does this affect?

Residential, small business and farm customers that buy their electricity from their utility and are on the OEB's Regulated Price Plan (RPP) will pay the fixed 8.2 ¢/kWh price for all hours of the day, every day of the week. This fixed price applies whether the customer is on TOU or Tiered pricing.

### Which customers are NOT affected by this change?

Customers who purchase their electricity under contract from an energy retailer will continue to pay the price agreed to in the contract. The OEB does not set these prices.

The fixed 8.2 ¢/kWh price also does not apply to customers that have opted out of the RPP in favour of market-based pricing.

### How much will customers save with this change?

Because each customer consumes electricity differently, the bill impact of the fixed 8.2 ¢/kWh price will vary.