



Monthly billing will soon be in effect for all Rideau St. Lawrence Distribution customers. You currently receive a bi-monthly bill from us, but starting in January 2017, RSL will be issuing your bill monthly.

Why the change?

The Ontario Energy Board has announced a requirement for all electrical utilities in the province to move to monthly billing by January 1, 2017. This change will help you effectively manage your energy costs, and assist you in understanding your consumption habits. *The change will also apply to customers who receive only a water bill.

What to expect.

- If you pay your account balance by pre-authorized payment, you will see a payment withdrawn from your account **each month**, on the due date.
- If you are on our Budget Billing Plan, there will be no change to your monthly payments. We will continue to withdraw your budget amount from your account each month on the specified due date.

By registering for **"MY ACCOUNT"** on our website, www.rslu.ca, you can sign up for eBilling and receive your statements by email each month instead of paper bills. You will also be able to view your hourly and daily electricity use. This can be a very effective tool in helping you to conserve energy.

If you have any questions concerning these changes, please contact our office.

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